

## QUALITY POLICY

ASSOCIATION OF ESTONIAN WELDERS MTÜ (the AEW MTÜ), hereinafter referred to as the **Entity**, for which the main principles of the Quality Policy are:

- Competence
- Impartiality
- Trustworthiness
- Confidentiality
- Return on investment

The Quality Policy of the Entity is to make our services available to all applicants whose activities coincide with the scope of our services for the certification of welders / welding operators and inspection of welding procedures.

Use of the services is not based on the size of the applicant's organization or its membership in any association or group. The main line of the Quality Policy of the Entity is to focus on the client, meeting his/her needs and expectations, which is ensured by professional and motivated staff, as well as independent and responsible attitude of each employee of the Entity.

The main requirement of the Quality Policy of the Entity is to provide services and establish the quality management system in accordance with the legislation of the Republic of Estonia, EU directives and regulations, and standards EVS-EN ISO/IEC 17024 and EVS-EN ISO/IEC 17020.

The management of the Entity shall ensure the quality of the services provided and the effective application and development of the Quality Policy in accordance with the wishes and needs of the client. Regular inspections and internal audits by management ensure continued compliance, adequacy and effectiveness.

The management of the Entity ensures that the Quality Policy:

- aligned with the organization's goals;
- contained commitments to satisfy claims and continuously improve the effectiveness of the management system;
- provided a procedure for setting goals for achieving quality objectives and monitoring implementation;
- revised based on ongoing compliance requirements.

The management and all staff of the Entity declare their impartiality, independence, confidentiality, non-discrimination and exclude any conflict of interest in relation to their activities and clients.

The Entity is responsible for the entire scope of its activities. Every employee of the Entity is responsible for the quality of his/her work.

The management of the Entity is responsible for applying the Quality Policy as a means to move the organization towards improving its effectiveness. The Quality Policy is an integral and equal part of the general policy of the Entity.

Sergei Boaga  
25.05.2022

Association of Estonian Welders MTÜ,  
Corporate Executive