

QUALITY POLICY

ASSOCIATION OF ESTONIAN WELDERS MTÜ (AEW MTÜ), hereinafter referred to as *the Institution*, has defined the following main principles of its quality policy:

- Competence
- Impartiality
- Trustworthiness
- Confidentiality
- Financial viability

The Institution's quality policy ensures that our services are accessible to all applicants whose activities fall within the scope of the welder/welding operator certification and welding procedure inspection services we offer. The use of our services does not depend on the size of the applicant's organization or its affiliation with any association or group.

The main focus of the Institution's quality policy is on the client, fulfilling their needs and expectations, which is ensured by professional and motivated personnel, as well as the independent and responsible attitude of each of the Institution's employees.

The main requirement for the Institution's quality assurance policy is that services are provided, and the quality management system is organized, in compliance with the legislative acts of the Republic of Estonia, EU directives and regulations, as well as the standards EVS-EN ISO/IEC 17024 and EVS-EN ISO/IEC 17020.

The management of the Institution ensures the quality of the services provided and that the quality policy is implemented and developed effectively to meet the client's wishes and needs.

Regular inspections and internal audits conducted by the management ensure continuous compliance, adequacy, and effectiveness.

The management of the Institution also ensures that the quality policy:

- corresponds with the goals of the organization;
- contains commitments to satisfy requirements and to continually improve the effectiveness of the management system;
- provides for the setting of tasks to achieve quality objectives and for monitoring their fulfillment;
- is reviewed as required to maintain continued compliance.

The management and all personnel of the Institution declare their commitment to impartiality, independence, confidentiality, and non-discrimination, and avoid any conflict of interest in relation to their activities and clients.

The Institution is responsible for the entire scope of its activities. Each employee of the Institution is responsible for the quality of their own work.

The management of the Institution is responsible for ensuring that the quality policy is used as a means of advancing the organization towards improving its effectiveness. The quality policy is an integral and equally important part of the Institution's overall policy.

Sergei Boaga
25.05.2022

Association of Estonian Welders MTÜ, juhatuse liige